



KEYNOTE—Dollar Bank CEO Robert Oeler poses with the glass key he received from Doris Carson Williams and Sam Stephenson after his keynote speech at the African American Chamber of Commerce annual luncheon.

Chamber charts new course

New Pgh. Courier 5/16-5/22/2012

by Christian Morrow
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Though the crowd may have been a bit smaller than in recent years, quantity did not reflect quality when it came to those attending the African American Chamber of Commerce Annual Meeting Luncheon at the William Penn.

This was perhaps best exemplified by the rare attendance of all three of Allegheny County's executives, Jim Roddey, Dan Onorato and Rich Fitzgerald, who left a heated meeting with Port Authority management to stop in

and praise the work of the chamber and Executive Director Doris Carson Williams.

Fitzgerald also assured the business owners in attendance that he is working to avert the looming transit shutdown that could threaten the economic growth the county and region are seeing.

In her welcoming remarks, Williams also noted the regional growth, saying it has not always translated into growth for the small and Black-owned businesses that are chamber members.

Nonetheless, she noted the

chamber made 4128 business referrals and distributed 3864 bids for proposals on behalf of its membership in 2012.

"The trickle-down positive impact of the recovery from the deep recession has not reached African-American and small business owners. Our chamber does well when its members do well," she said. "Still, over the last year we averaged one new member a week, and our business institute continues to provide a level of quality service to our members that should serve as a national model.

"Our primary goal is to attract more corporate sponsorship. Not just on the project level—as with our highly successful series of Diabetes Workshops—but also on the level of operational support that will allow us to do long-range project and service planning."

With that in mind, Williams was pleased to introduce Robert Oeler, CEO of Dollar Bank, one of the chamber's long time corporate members. In addition to highlighting the work of Dollar Vice President Mona Generett's work heading up community reinvestment and de-



SOLID FOUNDATION—Joined by African American Chamber of Commerce President and CEO Doris Carson Williams and Board President Sam Stephenson, founding member Mu-lugetta Biru is honored with a plaque at the May 10 meeting. (Photos by J.L. Martello)

Banking on good practice

(NNPA)—Back in the day, the late James Brown prompted many to tap a toe or two. One particular song, "There was a time," is as relevant today as it was before—partly when it comes to how America's banking changed over the years. There was a time when bank profitability derived from its investments in communities and neighborhoods. There also was a time when many people believed that banks would treat them fairly.

Just as James Brown passed on, many of the banking practices of yesteryear. Today's bank customers harbor a deep and broad resentment to how these institutions operate.

happens a new research report on credit cards from the Center for Responsible Lending

will enlighten and encourage the leading our financial institutions change their ways again. PricewaterhouseCoopers (PwC) Credit Card Lending, the latest report from CRL, finds that bank practices benefited consumers also enhanced financial stability. Conversely, financial institutions focused on maximizing term gains through deceptive tactics, penalty fees wound up being morally at-risk.

The report states in part, "Products seemed profitable in the short term and seemed to help fuel economic growth; but led to a disproportionate escalation in losses when housing slowed and the economy soured. Research shows this has also been the case in the credit card arena."

CRL examined prevalent marketing and pricing practices before the Card Accountability, Responsibility and Disclosure Act took effect. The report found the connection between credit card practices and actual company performance during the recent economic downturn was based on data from the credit card issuers. After tracking losses from 2006 through 2011, CRL found:

- Credit card issuers that engaged in deceptive or abusive tactics tended to have multiple offenses;
- The larger the financial institution was that was engaged in these practices, the worse their performance tended to be.

- In general, regional or small banks and credit unions tended to have better performance.

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Commentary

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veloping the "Mortgages for Mothers" program. Oeler noted the bank and the chamber were sympathetic in another respect: they exist to serve their members.

"We have \$6.4 billion in assets, so we are very well capitalized. And since the beginning of the economic decline, we never stopped finding money," he said. "We are one of about 100 mutual banks left in the country, which is why we've survived for 150 years. We were created by our members for our members. We have no stock holders or third-party stakeholders."

Oeler then gave an interesting history of the bank and the region during the darkest times survived tough economic times like the Great Depression when its value rose 10 percent while the national GDP fell 12 percent.

"Today, we are a major sponsor for the Three Rivers Air Festival and a key

leader for the August Wilson Center," he said. "Beaune is a mutual, it's all about the community."

Following Oeler's remarks, Williams and Chamber Board President Samuel Stevenson presented him with a gift of a crystal key, penknives and a chamber pin. Stevenson also thanked Williams and her staffers Shawn Hicks and Debbie Parker for their hard work. He also recognized Mingyella Butts, the former county and city of Pitts- bough economic development director who was a founding member of the chamber.

In closing, Williams reminded the members to support each other.

"Encourage your business chamber companies and do business with each other," she said. "Because when you do, it sends a powerful message to the private business community."

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