



**KEYNOTE**—Dollar Bank CEO Robert Oeler poses with the glass key he received from Doris Carson Williams and Sam Stephenson after his keynote speech at the African American Chamber of Commerce annual luncheon.

## Chamber charts new course

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Though the crowd may have been a bit smaller than in recent years, quantity did not reflect quality when it came to those attending the African American Chamber of Commerce Annual Meeting Luncheon at the William Penn.

This was perhaps best exemplified by the rare attendance of all three of Allegheny County's executives, Jim Roddy, Dan Onorato and Rich Fitzgerald, who left a heated meeting with Port Authority management to stop in

and praise the work of the chamber and Executive Director Doris Carson Williams.

Fitzgerald also assured the business owners in attendance that he is working to avert the looming transit shutdown that could threaten the economic growth the county and region are seeing.

In her welcoming remarks, Williams also noted the regional growth, saying it has not always translated into growth for the small and Black-owned businesses that are chamber members.

Nonetheless, she noted the

chamber made 4128 business referrals and distributed 3864 bids for proposals on behalf of its membership in 2012.

"The trickle-down positive impact of the recovery from the deep recession has not reached African-American and small business owners. Our chamber does well when its members do well," she said. "Still, over the last year we averaged one new member a week, and our business institute continues to provide a level of quality service to our members that should serve as a national model."

"Our primary goal is to attract more corporate sponsorship. Not just on the project level--as with our highly successful series of Diabetes Workshops--but also on the level of operational support that will allow us to do long-range project and service planning."

With that in mind, Williams was pleased to introduce Robert Oeler, CEO of Dollar Bank, one of the chamber's long time corporate members. In addition to highlighting the work of Dollar Vice President Mona Generett's work heading up community reinvestment and de-



**SOLID FOUNDATION**—Joined by African American Chamber of Commerce President and CEO Doris Carson Williams and Board President Sam Stephenson, founding member Mujugetta Biru is honored with a plaque at the May 10 meeting. (Photos by J.L. Martello)

## Banking on good practice

(NNPA)—Back in the day, the late James Brown prompted many to tap a toe or two. One particular song, "There was a time," is as relevant today as it was before—part when it comes to how America has changed over the years. There was a time when bank profitability derived from its investments in communities and neighborhoods. There was also a time when many people felt that banks would treat them fairly.

Just as James Brown passed on many of the banking practices of yesteryear, today's bank customers harbor a deep and broad resentment to how these institutions operate.

Perhaps a new research report on credit cards from the Center for Responsible Lending

will enlighten and encourage the leading financial institutions to change their ways again. *Plastic Credit Card Lending*, the latest report from CRL, finds that bank practices have benefited consumers also enhance financial stability. Conversely, financial institutions focused on maximizing term gains through deceptive techniques wound up being monetarily at-risk.

The report states in part, "Plastic products seemed profitable in the short term and seemed to help fuel economic growth, but led to a disproportionate concentration in losses when housing slowed and the economy soured. Research shows this has also been the case in the credit card arena."

CRL examined prevalent marketing and pricing practices before the Credit Card Accountability, Responsibility and Disclosure Act took effect. The analysis found the connection between credit card practices and actual company performance during the recent economic downturn was based on data from the major credit card issuers. After tracking losses from 2006 through 2010, CRL found:

- Credit card issuers that engaged in deceptive or abusive tactics have multiple offenses;

- The larger the financial institution was that was engaged in these lending practices, the worse their tended to be.

- In general, regional or small and credit unions tended to have

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Commentary

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